

**Misery or Mastery®**  
**Documenting Medical Necessity for Psychotherapists**  
**May 3, 2024, Course Policies**

## **CEs**

Participants Must attend 100% of the program to earn the CEs approved. Check [here](#) to determine if your profession is covered. We offer credit for licensed social workers, mental health workers, mental health counselors, psychologists, and marriage and family therapist.

## **CANCELLATION & REFUND POLICY**

No refunds are available for cancellations by participants regardless of the reason or time frame. Participants who cannot attend the live webinar will get the recorded version and all the bonuses.

This course may be rescheduled in the event the presenter is unable to deliver the training on the date scheduled. It may be cancelled by Documentation Wizard®, LLC if minimum enrollment requirements are not met or in the case of unexpected circumstances. If this occurs, a full refund will be provided.

## **ACCOMMODATIONS FOR HARD OF HEARING**

This video recording will come with closed captioning.

## GRIEVANCE POLICY

Amedco, LLC and Documentation Wizard, LLC seeks to ensure equitable treatment of every person and to make every attempt to resolve grievances in a fair manner. Please submit a written grievance to Beth Rontal, at [bethrontal@documentationwizard.com](mailto:bethrontal@documentationwizard.com) and 617-522-6611. Grievances will receive, to the best of our ability, corrective action to prevent further problems.

Documentation Wizard, LLC will comply with all legal and ethical responsibilities. While we work hard to assure fair treatment for all participants and attempt to anticipate problems, there may be an issue which requires intervention and/or action. When a participant, in written format, files a grievance and expects action on the complaint, Beth Rontal will take action to address the concern. Our practice is to respond to a grievance filed within 72 hours and develop a unique, relevant response to each complaint within 30 days. All Documentation Wizard staff are committed to communicating ethically and fairly with complaints.

## Disclosure Statement

Documentation Wizard, LLC has no conflicts via financial relationship. In accordance with the standards set forth by professional organizations Documentation Wizard does not market, re-sell or distribute health care goods or services consumed by, or used on, patients.